

Tips to enjoy natural gas

Natural gas is **comfortable
and safe.**

By following these simple tips, you will
get the best use and all the comfort
that this energy gives you.

900 100 252
www.nedgia.es



 **nedgia**
Grupo Naturgy



Comfort and safety

- Always conduct with an **authorized gas installation company** or with the technical **support team of the appliance manufacturer**, the following actions:
 - **Regular inspections** of the gas appliances.
 - **Repairs, additions or modifications that your installation** requires, requesting the corresponding certificate.
 - **Inspection of the appliance in case of defects** in the appearance of the flame, which should be stable and bluish.
 - **Installation of the outlet ducts of the products of the combustion from the appliances**, which are essential for its proper functioning. Regularly verify its cleanliness.
 - **Replacement of the flexible tubes, in case of deterioration.** Regularly verify its good condition.
- **The ventilation screens should be in perfect conditions. Do not obstruct** them in any case. If it glazes the terrace or the drying rack, do not forget to open the ventilation screens.
- **Before opening the key** to a burner, **be prepared to ignite the flame.** Be careful when heating or boiling liquids, as they can spill and extinguish the flame, causing a gas leak.
- **Make sure** of leaving the burner control **tightly closed after its use and close the connecting valve** of the appliance when not in use. In prolonged absences, close the shut-off valve of your home's gas.
- **Every five years** your distributor company will contact you to perform the **mandatory inspection** of your gas installation, which can also be performed by the installation company of your choice.

If you detect the smell of gas please, these instructions:

1. **Do not operate the light switches or the electric appliances.**
2. **Do not light matches or lighters, and do not smoke.**
3. **Open doors and windows** so that the establishment is well ventilated.
4. **Close the control** of the gas appliances and the shut-off valve. Do not open the shut-off valve again until the installation or the damaged device is fixed.
5. Call our **toll free emergency phone 900 750 750*** and we will quickly go to inspect your installation.

*This phone is for the sole use of emergency calls only, call only in case of leaks or problems in the supply of gas. For other issues, you can contact us at the **customer service phone 900 100 252.**